



Executive Summary

Evaluation of Training and Technical Assistance Services

FFY 2024

ITACC FFY 2024 Data Snapshot

- 55 State and Territory Councils participated ITACC efforts.
- 535 Subscribers to newsletters, FAQs, and list-serve.
- 550 Rapid response requests answered.
- 1,277 People attended online TA Institute sessions.
- 121 People completed online courses.
- 189 People received federal reporting training and guidance.
- 162 People participated in Federal Reporting “TA Office Hours”.
- 155 People participated in Peer-2-Peer knowledge exchange meetings.
- 41 People participated in targeted leadership training.
- During FFY 2024, there were 63,293 website views by 8,881 users.
 - On average users viewed about 11 pages each.
 - 121,692 posts, documents, resources, tools, stories were viewed or downloaded during the year.

Impact Outcome 1 – Improving Council Performance, Operations, and Outcomes

Activities conducted to improve Council Performance, Operations, and Outcomes:

Technical Assistance Institute, rapid response, Peer-to-Peer meetings, individualized TA support, TA resources, tools, and products, webinars, ED Orientation, Chair Leadership Series, federal report training.

Outcomes from activities:

85%* of respondents indicated TA services made a moderate to significant contribution to understanding DD Council program requirements and expectations.

75%* of respondents indicated TA services made a moderate to significant contribution to their increased ability to inform their work on state plan activities.

Impact of activities:

93%* of respondents indicated TA services made a moderate to significant contribution towards their ability to make progress toward their Council goals and objectives.

**Number represents sum of percentile representing significant and moderate contribution – see below for details.*

Details:

For the areas of DD Council program requirements and expectations and state plan activities and implementation, respondents were asked to rate the extent to which technical assistance services contribute to and increase their knowledge and understanding. This information represents the short-term outcome for training and technical assistance activities.

The extent to which TA contributed to an increased knowledge or understanding of DD Council program requirements and expectations.

62% of respondents indicated T/TA services made a significant contribution to their knowledge/understanding.

23% of respondents indicated T/TA services made a moderate contribution to their knowledge/understanding.

The extent to which TA has contributed to an increased knowledge or understanding on informing their work on state plan activities.

50% of respondents indicated T/TA services made a significant contribution to their knowledge/understanding.

25% of respondents indicated T/TA services made a moderate contribution to their knowledge/understanding.

IMPACT: The technical assistance received or offered enhanced my Council's ability to make progress towards our Council's goals and objectives.

59% of respondents indicated T/TA services enhanced their Council's ability to make progress towards Council goals and objectives.

34% of respondents indicated T/TA services enhanced their Council's ability to make progress towards Council goals and objectives.

Impact Outcome 2 – Enhancing Councils’ Ability to Maintain Statutory Compliance and Achieve Statutory Compliance when Needed.

Activities conducted to enhance Councils’ Ability to maintain or achieve statutory compliance:

Technical Assistance Institute, rapid response, Peer-to-Peer meetings, individualized TA support, TA resources, tools, and products, New ED Orientation, Chair Leadership Series, Federal Report training

Outcomes from activities:

76% of respondents indicated TA services made a moderate to significant contribution to their increased knowledge or understanding about DD Act Compliance areas.

Impact of activities:

96% of respondents indicated T/TA services helped them maintain or reach compliance with DD Act compliance areas.

**Number represents sum of percentile representing significant and moderate contribution – see below for details.*

Details:

For DD Act Compliance areas, respondents were asked to rate the extent to which technical assistance services contributed to and increased their knowledge and understanding. This represents the **outcome** for training and technical assistance services provided on the topic of DD Act compliance.

55% of respondents indicated T/TA services made a significant contribution to their knowledge/understanding.

21% of respondents indicated T/TA services made a moderate contribution to their knowledge/understanding.

Respondents were then asked to rate the extent TA services contributed to the enhancement of the Council’s ability to meet the purpose of the DD Act. This represents the **impact** as it relates to the use of increased knowledge and understanding about meeting the purpose of the DD Act.

58% of respondents indicated T/TA services made a significant contribution towards enhancing their Council’s ability to meet the purpose of the DD Act.

38% of respondents indicated T/TA services made a moderate contribution towards enhancing their Council's ability to meet the purposes of the DD Act.

Impact Outcome 3 – Enhancing the positioning of Councils as Leaders and Drivers of Systems Change, Capacity Building, and Advocacy at the National, State/Territory and Local levels.

Activities to enhance the positioning of Councils as Leaders and Drivers...

Technical Assistance Institute, rapid response, Peer-to-Peer meetings, individualized TA support, TA resources, tools, and products, Webinars, New ED Orientation, Chair Leadership Series.

Outcomes from activities:

64% of respondents indicated TA services made a moderate to significant contribution to their increased ability to position themselves as leaders and catalysts of systems change.

Impact of activities:

35% of respondents indicated the T/TA services positioned their Council as a leader and agent of systems change.

34% of respondents indicated T/TA services enabled them to position their Council as a leader and agent of advocacy.

**Number represents sum of percentile representing significant and moderate contribution – see below for details.*

Details:

For the area of how to position as leaders and catalysts of systems change, respondents were asked to rate the extent to which technical assistance services contributed to and increased your knowledge and understanding. This represents the **outcome** for training and technical assistance services provided on the topic of positioning Councils as leaders and catalysts of systems change.

30% of respondents indicated T/TA services made a significant contribution to their knowledge/understanding.

34% of respondents indicated T/TA services made a significant contribution to their knowledge/understanding.

Respondents were asked to rate the extent to which T/TA services provided in the last twelve months enabled them to position their Council as a leader and agent of advocacy.

34% of respondents indicated the T/TA received positioned their Council as a leader and agent of advocacy.

35% of respondents indicated the T/TA services positioned their Council as a leader and agent of systems change.