

### Executive Summary Evaluation of Training and Technical Assistance Services FFY 2024

### ITACC FFY 2024 Data Snapshot

- > 55 State and Territory Councils participated ITACC efforts.
- > 535 Subscribers to newsletters, FAQs, and list-serve.
- > 550 Rapid response requests answered.
- > 1,277 People attended online TA Institute sessions.
- > 121 People completed online courses.
- > 189 People received federal reporting training and guidance.
- > 162 People participated in Federal Reporting "TA Office Hours".
- > 155 People participated in Peer-2-Peer knowledge exchange meetings.
- > 41 People participated in targeted leadership training.
- > During FFY 2024, there were 63,293 website views by 8,881 users.
  - On average users viewed about 11 pages each.
  - 121,692 posts, documents, resources, tools, stories were viewed or downloaded during the year.

### Impact Outcome 1 – Improving Council Performance, Operations, and Outcomes

### Activities conducted to improve Council Performance, Operations, and Outcomes:

Technical Assistance Institute, rapid response, Peer-to-Peer meetings, individualized TA support, TA resources, tools, and products, webinars, ED Orientation, Chair Leadership Series, federal report training.

### **Outcomes from activities:**

85%\* of respondents indicated TA services made a moderate to significant contribution to understanding DD Council program requirements and expectations.

75%\* of respondents indicated TA services made a moderate to significant contribution to their increased ability to inform their work on state plan activities.

### Impact of activities:

93%\* of respondents indicated TA services made a moderate to significant contribution towards their ability to make progress toward their Council goals and objectives.

\*Number represents sum of percentile representing significant and moderate contribution – see below for details.

### Details:

For the areas of DD Council program requirements and expectations and state plan activities and implementation, respondents were asked to rate the extent to which technical assistance services <u>contribute to and increase their knowledge and</u> <u>understanding</u>. This information represents the short-term outcome for training and technical assistance activities.

### The extent to which TA contributed to an increased knowledge or understanding of DD Council program requirements and expectations.

62% of respondents indicated T/TA services made a significant contribution to their knowledge/understanding.

23% of respondents indicated T/TA services made a moderate contribution to their knowledge/understanding.

### The extent to which TA has contributed to an increased knowledge or understanding on informing their work on state plan activities.

50% of respondents indicated T/TA services made a significant contribution to their knowledge/understanding.

25% of respondents indicated T/TA services made a moderate contribution to their knowledge/understanding.

# *IMPACT:* The technical assistance received or offered enhanced my Council's ability to make progress towards our Council's goals and objectives.

59% of respondents indicated T/TA services enhanced their Council's ability to make progress towards Council goals and objectives.

34% of respondents indicated T/TA services enhanced their Council's ability to make progress towards Council goals and objectives.

# Impact Outcome 2 – Enhancing Councils' Ability to Maintain Statutory Compliance and Achieve Statutory Compliance when Needed.

# Activities conducted to enhance Councils' Ability to maintain or achieve statutory compliance:

Technical Assistance Institute, rapid response, Peer-to-Peer meetings, individualized TA support, TA resources, tools, and products, New ED Orientation, Chair Leadership Series, Federal Report training

### **Outcomes from activities:**

76% of respondents indicated TA services made a moderate to significant contribution to their increased knowledge or understanding about DD Act Compliance areas.

### Impact of activities:

96% of respondents indicated T/TA services helped them maintain or reach compliance with DD Act compliance areas.

\*Number represents sum of percentile representing significant and moderate contribution – see below for details.

Details:

For DD Act Compliance areas, respondents were asked to rate the extent to which technical assistance services <u>contributed to and increased their knowledge and</u> <u>understanding</u>. This represents the **outcome** for training and technical assistance services provided on the topic of DD Act compliance.

55% of respondents indicated T/TA services made a significant contribution to their knowledge/understanding.

21% of respondents indicated T/TA services made a moderate contribution to their knowledge/understanding.

Respondents were then asked to rate the extent TA services contributed to the enhancement of the Council's ability to meet the purpose of the DD Act. This represents the **impact** as it relates to the use of increased knowledge and understanding about meeting the purpose of the DD Act.

58% of respondents indicated T/TA services made a significant contribution towards enhancing their Council's ability to meet the purpose of the DD Act.

38% of respondents indicated T/TA services made a moderate contribution towards enhancing their Council's ability to meet the purposes of the DD Act.

### Impact Outcome 3 – Enhancing the positioning of Councils as Leaders and Drivers of Systems Change, Capacity Building, and Advocacy at the National, State/Territory and Local levels.

### Activities to enhance the positioning of Councils as Leaders and Drivers...

Technical Assistance Institute, rapid response, Peer-to-Peer meetings, individualized TA support, TA resources, tools, and products, Webinars, New ED Orientation, Chair Leadership Series.

### **Outcomes from activities:**

64% of respondents indicated TA services made a moderate to significant contribution to their increased ability to position themselves as leaders and catalysts of systems change.

### Impact of activities:

35% of respondents indicated the T/TA services positioned their Council as a leader and agent of systems change.

34% of respondents indicated T/TA services enabled them to position their Council as a leader and agent of advocacy.

\*Number represents sum of percentile representing significant and moderate contribution – see below for details.

### Details:

For the area of how to position as leaders and catalysts of systems change, respondents were asked to rate the extent to which technical assistance services <u>contributed to and</u> <u>increased your knowledge and understanding</u>. This represents the **outcome** for training and technical assistance services provided on the topic of positioning Councils as leaders and catalysts of systems change.

30% of respondents indicated T/TA services made a significant contribution to their knowledge/understanding.

34% of respondents indicated T/TA services made a significant contribution to their knowledge/understanding.

Respondents were asked to rate the extent to which T/TA services provided in the last twelve months enabled them to position their Council as a leader and agent of advocacy.

34% of respondents indicated the T/TA received positioned their Council as a leader and agent of advocacy.

35% of respondents indicated the T/TA services positioned their Council as a leader and agent of systems change.